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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Contents; Introduction; Chapter 1 Bridges to Understanding; Chapter 2 How Aging Affects Communication; Chapter 3 Interacting With the Elderly; Chapter 4 How Illness Affects Communication Skills; Chapter 5 Exchanging Messages Despite Barriers; Chapter 6 Decision Making With the Elderly; Chapter 7 Group Involvement; Chapter 8 Promoting Self-Expression; Chapter 9 Computers and the Oldest Generation; Chapter 10 Preserving Morale; Index
Sommario/riassunto	""Dr. Dreher's book is a concise and highly readable guide to developing and enhancing one's communication skills for the betterment of the elderly person's quality of life... [It] clearly has a place on the bookshelf of every layman and professional alike who interacts with elderly people."" - Gerontology and Geriatrics Education, about the first edition. ""...extremely useful as a teaching tool."" - Geriatric Nursing, about the first edition. This popular text provides practical guidelines for effective interaction with the elderly and presents techniques for overcoming common communicatio

