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Autore	BECCARIA, Franca
Titolo	Alcol e giovani : riflettere prima dell'uso / Franca Beccaria ; prefazione di Luigi Ciotti
Pubbl/distr/stampa	Firenze : Giunti Torino : Gruppo Abele, 2013
ISBN	978-88-09-77798-9
Descrizione fisica	235 p. ; 22 cm
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Disciplina	362.2920835
Soggetti	Alcolismo - Adolescenza - Prevenzione
Collocazione	II.5. 7461
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Formato	Materiale a stampa
Livello bibliografico	Monografia

2. Record Nr.	UNINA9910453966103321
Autore	Lal H
Titolo	Organizational excellence through total quality management [[electronic resource]] : a practical approach // H. Lal
Pubbl/distr/stampa	New Delhi, : New Age International (P) Ltd., Publishers, c2008
ISBN	1-282-07421-0 9786612074219 81-224-2643-3
Descrizione fisica	1 online resource (486 p.)
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Soggetti	Total quality management Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di contenuto	Cover; Foreword; Preface; Contents; Chapter 1. Product Quality and its Control; Chapter 2. Creating Quality by Design; Chapter 3. Quality Control of the Purchased Product; Chapter 4. Quality Control of Manufacturing Processes; Chapter 5. Sales and Product Quality; Chapter 6. Organising Effective Quality Management; Chapter 7. Economics of Quality; Chapter 8. The Human Factor in Quality; Chapter 9. Management of Service Quality; Chapter 10. Concept and Philosophy; Chapter 11. ISO-9000 Standards; Chapter 12. The Customer-Focused Organization; Chapter 13. Leadership and Team Building Chapter 14 Lean Production System Chapter 15. Total Productive Maintenance (TPM); Chapter 16. Customer Relationship Management (CRM); Chapter 17. Six-Sigma; Chapter 18. Corporate Social Responsibility; Chapter 19. Balance Score Card; Chapter 20. Quality Awards; Chapter 21. Implementation of TQM; Chapter 22. Frequency Distribution; Chapter 23. Normal Distribution; Chapter 24. Theory of Probability; Chapter 25. Control Charts; Chapter 26. Control Chart of Attributes; Chapter 27. Theory of Sampling Inspection; Chapter 28.

Standard Sampling Tables; Chapter 29. Test of Significance
Chapter 30. Statistical Tolerancing Chapter 31. ABC Analysis; Chapter
32. Value Analysis; Chapter 33. Defect Diagnosis and Prevention;
Chapter 34. Reliability Design, Evaluation and Control; Chapter 35.
Maintainability; Chapter 36.5 'S' Practices; Chapter 37. Quality Circles

Sommario/riassunto

About the Book: Quality is key to the competitive advantage in today's business environment. In this book, the term Quality has been interpreted in its broader sense of overall performance of a organization rather than quality of products and services. The value of this book is in the rich experience of the Author in the body of knowledge of quality management, both in the national and international context. He has presented the subject in the way that it can be easily used in the practical situations, which would convince the reader of its applicability in the real world. In addition to tr