Record Nr. UNINA9910453838403321 Autore Lambe Patrick <1960-> Titolo Organising knowledge: taxonomies, knowledge and organisational effectiveness / / Patrick Lambe Oxford, England:,: Chandos Publishing,, 2007 Pubbl/distr/stampa ©2007 **ISBN** 1-78063-200-2 1-84334-228-6 Descrizione fisica 1 online resource (298 p.) Collana Chandos knowledge management series Disciplina 658.4038 Soggetti Knowledge management Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Cover: Organising Knowledge: Taxonomies, Knowledgeand Nota di contenuto OrganisationalEffectiveness; Copyright; Contents; List of abbreviations; List of figures and tables; Preface; Introduction; About the author; 1Defining our terms; Can we organise knowledge?; What are taxonomies?; Taxonomy as artificial memory; Taxonomy work; 2Taxonomies can take many forms; Lists; Tree structures; Hierarchies; Polyhierarchies; Matrices; Facets; System maps; Practical implications of different taxonomy forms; 3Taxonomies and infrastructure for organisational effectiveness; Organisational ineffectiveness; The problem of Babel Taxonomies as boundary objectsInformation and knowledge infrastructure; 4Taxonomies and activities for organisational effectiveness; Risk; Costs; Customers and markets; Innovation; 5Taxonomies and knowledge management; Taxonomies and findability; Taxonomies and content management; Taxonomies and knowledge management; Logos/Information; Sophos/Expertise and

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## Sommario/riassunto

Taxonomies are often thought to play a niche role within contentoriented knowledge management projects. They are thought to be 'nice to have' but not essential. In this ground-breaking book, Patrick Lambe shows how they play an integral role in helping organizations coordinate and communicate effectively. Through a series of case studies, he demonstrates the range of ways in which taxonomies can help organizations to leverage and articulate their knowledge. A stepby-step guide in the book to running a taxonomy project is full of practical advice for knowledge managers and business owners ali