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Autore	Lundin William <1923->
Titolo	Working with difficult people [[electronic resource] /] / William Lundin, Kathleen Lundin, and Michael S. Dobson
Pubbl/distr/stampa	New York, : AMACOM, c2009
ISBN	1-282-10220-6 9786612102202 0-8144-1035-9
Edizione	[2nd ed.]
Descrizione fisica	1 online resource (128 p.)
Collana	WorkSmart
Altri autori (Persone)	LundinKathleen <1935-> DobsonMichael Singer
Disciplina	650.1/3
Soggetti	Conflict management Interpersonal relations Interpersonal conflict Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di contenuto	How difficult are you? -- Stop, look, and listen -- Maximizing your power -- It's not (always) personal, it's (often) business -- Planning your strategy -- Working with difficult superiors -- Working with difficult subordinates -- Corporate culture and difficult people -- Mean and angry -- Suspicious -- Pessimists -- Cynics -- Shy and quiet -- How do I love me? -- Extreme competitiveness -- Overcontrolling -- It takes two to make a toady -- Lessons: handling all kinds of difficult people.
Sommario/riassunto	Extensively updated, a must-have guide to handling the most challenging coworkers.