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Congestive Heart Failure Reliable-Utterly Reliable; 6. Get "Boards on Board"; Further Reading
Chapter 5: A Message for Ramesh Chapter 6: Eating Soup with a Fork; Further Reading; Chapter 7: What "Patient-Centered" Should Mean: Confessions of an Extremist; Further Reading; Chapter 8: Tense; Act One: The Past; Act Two: The Present; Act Three: The Future; Chapter 9: A Transatlantic Review of the NHS at Sixty; Chapter 10: The Epitaph of Profession; Chapter 11: Squirrel; Chapter 12: You Decide; Chapter 13: The Moral Test; Further Reading; Chapter 14: New Health System-New Professionalism; Chapter 15: To Isaiah; Chapter 16: And We Said, "No"; Index

Sommario/riassunto

Promising Care: How We Can Rescue Health Care by Improving It collects 16 speeches given over a period of 10 years by Donald M. Berwick, an internationally acclaimed champion of health care improvement throughout the course of his long and storied career as a physician, health care educator and policy expert, leader of the Institute for Healthcare Improvement (IHI), and administrator of the Centers for Medicare & Medicaid Services. These landmark speeches (including all of Berwick's speeches delivered at IHI's annual National Forum on Quality Improvement in Health Care from 2003
