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and Areas of Growth; Summary; References; Chapter 4: Assisted Living Communities; Learning Objectives; The Assisted Living model of Services, Privacy, and Operational Philosophy  
Services Provided in Licensed Housing Clients Served; Policy, Licensing, and Regulations; Financing; Administration and Management; Case Study: Model Program; Summary; References; Chapter 5: Continuing Care Retirement Communities; Learning Objectives; Why CCRCS?; Historical Development; Ownership; Oversight and Regulation; State Protections for CCRC Residents; CCRC Accreditation; The CCRC Financial Model; CCRC Contract Type; CCRC Operations; Resident Participation in Budgeting-A Case Study; Model Programs-The Campus Effect; Benefits of CCRC Living; Summary; References  
Chapter 6: The Skilled Nursing Facility Learning Objectives; SNF History and Characteristics; Regulations Governing Skilled Nursing Facilities; U. S. SNF Ownership Structure and Revenue Streams; SNF Staffing; SNF Quality-of-Care Measurement; The 21st-Century SNF: Emerging Needs of Residents; Summary; References; Part II: Current Issues in Long-Term Care; Chapter 7: Enhancing and Managing Client Care; Learning Objectives; The Aging Population; Age-Related Changes of Physiological Systems; Promoting Health and Wellness; Chronic Disease Management; Case Study: Chronic Disease Management; Summary  
References Chapter 8: Preventing Elder Abuse and Neglect; Learning Objectives; Overview of Elder Abuse; Identification and Reporting; Best Practice: Preventing Elder Abuse in LTC; Case Studies: Undue Influence and Elder Financial Abuse; Summary; References; Chapter 9: Promoting Staff Retention and Satisfaction; Learning Objectives; Turnover Rate Affects Nurse Staffing and Quality; Nursing Retention Issues; Summary; References; Chapter 10: Marketing and Census Development; Learning Objectives; Marketing Versus Sales: What's the Difference?; Summary; References  
Chapter 11: Financing and Reimbursement

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### Sommario/riassunto

This is a comprehensive reference for long-term care administrators, practitioners and students who want to understand the options, issues, and trends related to the effective administration and management of long-term care communities. The book is unique in its in-depth focus on what needs to be accomplished and the evidence-based information about what actually works. Multifaceted insights address the ever-changing world of the long-term care industry and offer best practices and model programs in eldercare. . This multidisciplinary book covers the most crucial aspects of management includi

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