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Nota di contenuto	Front Cover; Contents; Foreword; Acknowledgments; About the Authors; Abbreviations; Chapter 1 The Nature, Scale, and Scope of Private Sector Responses to Crime and Violence; Introduction; Study Scope and Methods; Box 1.1 Literature Review on the Role of Firms in Environments Affected by Violence and Conflict; Boxes; Note; References; Chapter 2 Crime, Violence, and the Economy; Factors Contributing to Crime and Violence; Figure 2.1 Countries with the Highest Homicide Rates; Figure 2.2 Homicide Rates in Case Study Countries; Indicators of Crime and Violence; Figures Figure 2.3 Homicide Rate Trends in Central America, Selected Countries, 1999-2009 Comparing the Impacts of Crime and Violence; Figure 2.4 Security Constraints and Costs of Doing Business in Case Study Countries Relative to Global Averages; References; Chapter 3 Coping Mechanisms of Private Firms: Analysis of Global Cases; Overview of Case Studies; How Crime and Violence Affect Firms; Table 3.1 Overview of Case Studies for How Firms Cope with Crime and Violence; Tables; Coping Mechanisms; Table 3.2 Matrix of Firm Strategies to Cope with Crime and Violence; Analysis and Lessons

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	Policy Implications Notes; References; Chapter 4 World Bank Group Work: From Policies and Research to Operational Initiatives; Growing Focus on Crime and Violence; Private Sector Development (PSD) Initiatives; Table 4.1 Recent World Bank CASs and CPSs Addressing Crime and Violence in Latin America and the Caribbean; Non-PSD Initiatives; Box 4.1 Public-Private Dialogue in Investment Climate Interventions; Notes; References; Chapter 5 World Bank Group Support for Private Sector Development in Environments of Crime and Violence; Opportunities for Support; Moving the Agenda Forward Operational and Research Issues Notes; References; Case 1: Medellin, Colombia-How the Public and Private Sectors Have Coped with Violence; Chapter 6 Case Studies; Table 6.1 Medellin, Colombia: Summary of Key Crime and Violence Indicators and Coping Mechanisms; Figure 6.1 Homicide Rates in Medellin, Colombia, 1965- 2008; Case 2: Rio de Janeiro, Brazil-The Favelas and the Private Sector: An Increasingly Safe Bet?; Table 6.2 Rio de Janeiro: Summary of Key Crime and Violence Indicators and Coping Mechanisms; Case 3: Jamaica-Coping with Violence in Paradise Table 6.3 Jamaica: Summary of Key Crime and Violence Indicators and Coping Mechanisms Figure 6.2 Impact of Crime on Selected Business Practices in Jamaica, 2001; Table 6.4 Victimization of Firms, by Sector and Type of Crime in Jamaica, 2001; Figure 6.3 Private Security Costs as Percentage of Firm Revenue, by Firm Size, in Jamaica, 2001; Figure 6.4 Crime Protection Actions by Firms in Jamaica; Figure 6.5 Flankers Peace & Justice Center, Jamaica, Built with Support from Sandals Foundation; Case 4: Mexico-Public-Private Responses to Violence Table 6.5 Mexico: Summary of Key Crime and Violence Indicators and Coping Mechanisms
Sommario/riassunto	Crime and violence inflict high costs on the private sector-costs that are rising globally, according to the World Bank's Enterprise Surveys, discussions with chambers and associations, and the Bank's Country Partnership Strategies, which reference the losses in terms of gross domestic product (GDP). In Latin America and the Caribbean, for example, losses due to crime and violence have been estimated at 9 percent of GDP in Honduras, 7.7 percent in El Salvador, and 3.6 percent in Costa Rica. In sectors such as clothing assembly, international purchasers can shift know-how and capital quickly to