

1. Record Nr.	UNINA9910453003703321
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Titolo	Root cause analysis and improvement in the healthcare sector : a step-by-step guide // Bjørn Andersen, Tom Fagerhaug, and Marti Beltz
Pubbl/distr/stampa	Milwaukee, Wisconsin : , : ASQ Quality Press, , 2009 ©2010
ISBN	600-00-4901-3
Descrizione fisica	1 online resource (256 p.)
Disciplina	610.28/9
Soggetti	Medical errors - Prevention Medical care - Quality control Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Root cause analysis in healthcare -- The root cause analysis process -- Define the event -- Find causes -- Find the root cause -- Find solution (s) -- Take action -- Measure and assess -- Advanced tools -- Hardwiring the use of RCA -- The future of root cause analysis in healthcare.