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Titolo	Application administrators handbook : installing, updating and troubleshooting software / / Kelly C. Bourne
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ISBN	1-78402-343-4 0-12-401712-6
Edizione	[1st edition]
Descrizione fisica	1 online resource (615 p.)
Disciplina	005.1/6
Soggetti	Software maintenance Software engineering - Management Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Overview -- Design -- Architecture -- Features common to many applications -- Specifics about your application -- Taking (assuming?) responsibility for an application -- Change control -- Installing software -- Support software -- Updates and patches -- Supporting your application -- Disaster recover -- Handling problems with the application -- Repetitive activities -- Security -- The server -- Tuning -- The network -- Your organization -- The user's viewpoint -- The vendor -- The government gets involved -- System tools - common -- System tools - microsoft -- System tools - unix -- Tools you can or should develop -- Third party tools -- Troubleshooting tips -- Things to do in advance that pay off -- Things that will happen that you don't want to think about -- The end of days - decommissioning an application -- What every application administrator should know -- Education -- Parting advice, perhaps unsolicited.
Sommario/riassunto	An application administrator installs, updates, optimizes, debugs and otherwise maintains computer applications for an organization. In most cases, these applications have been licensed from a third party, but they may have been developed internally. Examples of application types include enterprise resource planning (ERP), customer resource

management (CRM), and point of sale (POS), legal contract management, time tracking, accounts payable/receivable, payroll, SOX compliance tracking, budgeting, forecasting and training. In many cases, the organization is absolutely dependent that these
