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	readiness forcross-boundary working
	12 The responsiveness solution? Embedding horizontal governance in CanadaPart III Cases of crossing boundaries in public management and policy; 13 Children's services: the impact of service integration in England; 14 Education and employment: stumbling across boundaries in the Netherlands; 15 Health: overcoming service delivery gaps in Austria; 16 Community safety: partnerships across boundaries in England; 17 Airport enclaves: bridging boundary tensions between airports and cities; Part IV Conclusion; 18 Crossing boundaries in public management and policy: conclusion and future issues; Index
Sommario/riassunto	<p>In the 21<sup>st</sup> century governments are increasingly focusing on designing ways and means of connecting across boundaries to achieve goals. Whether issues are complex and challenging - climate change, international terrorism, intergenerational poverty- or more straightforward - provision of a single point of entry to government or delivering integrated public services - practitioners and scholars increasingly advocate the use of approaches which require connections across various boundaries, be they organizational, jurisdictional or sectorial.</p>