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Part IV: The Basis of a High-Performance CultureChapter 23: Teamwork vs. Team Performance; Chapter 24: Mistakes of Leadership; Chapter 25: Middle Management Malaise; Chapter 26: Coaching to the Bell Curve; Chapter 27: Culture of Grit and Determination; Chapter 28: Battling Stagnation; Chapter 29: The Team Is Not the Sum of Its Parts; Chapter 30: Facing Reality in the Mirror; Chapter 31: Stocking the Credibility Bank; Chapter 32: Discipline and Accountability; Chapter 33: Understanding Your Organizational DNA; The Passive-Aggressive Organization; The Fits and Starts Organization  
The Overmanaged OrganizationThe Outgrown Organization; Chapter 34: Modern Anthropology in the World of Business; Chapter 35: Superstars, Studs and Starlets; Chapter 36: Corporate Culture and Performance; Part V: Strategic Thinking vs. Strategic Planning; Chapter 37: Peripheral Vision as a Competitive Advantage; Chapter 38: Digging the Puck Out of the Corner; Chapter 39: The Importance of Total Candour; Chapter 40: Avoiding Conflict Is a Mistake; Chapter 41: Acting when Pivot Points Emerge; Chapter 42: Thinking in the Future Tense; Chapter 43: Opportunity Sensing  
Chapter 44: The Narrative of Intentional Choice

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#### Sommario/riassunto

An urgent wake-up call-and radical action plan-for business leaders everywhereWhile it focuses primarily on Canadian business, this important book shares valuable insights of benefit to transformational business leaders everywhere. Without sugar coating his message, author R. Douglas Williamson, head of the prestigious consultancy, The Beacon Group, points to complacency, lack of leadership sophistication, and an inward focus as the chief reasons why Canadian companies are at risk of falling behind the rest of the world. Issuing an urgent call to action, Williamson helps

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