Record Nr. UNINA9910452703403321

Titolo Ambassadors of the book [[electronic resource]]: competences and

training for heritage librarians / / edited by Raphaele Mouren

Pubbl/distr/stampa Berlin, : De Gruyter Saur, 2012

ISBN 3-11-030150-4

Descrizione fisica 1 online resource (196 p.)

Collana IFLA Publications ; ; 160

IFLA publications, , 1868-6891;; 160

Classificazione AN 54600

Altri autori (Persone) MourenRaphaele

Disciplina 026

Soggetti Special librarians - Training of

Library education

Libraries - Special collections

Cultural property Electronic books.

Lingua di pubblicazione

e Inglese

Formato Materiale a stampa

Livello bibliografico Monografia

Note generali Description based upon print version of record.

Nota di bibliografia Includes bibliographical references and index.

Nota di contenuto Frontmatter -- Contents -- Abbreviations -- Introduction.

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## Sommario/riassunto

What competences are needed for heritage librarians, and how can they be taught? The management of heritage collections requires a unique mix of knowledge and skills, including expertise in preservation and conservation; heritage policies; acquisitions and collection management; bibliographic description; the materiality of books and other collection objects; and the history of libraries. Librarians must also understand the need for open access, the importance of marketing, and the challenges posed by digitization.