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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Cover; Contents; List of Figures; List of Abbreviations; Foreword: A Context Setting Discussion; Preface; Acknowledgments; 1 A Story of a Failure; 2 Why Think about Failure at All, Let Alone Think "Differently" about Failure?; Case Study: The Titanic: A Story to Help You Rethink How You Think About Failure; 3 Change the Way Your Organization Reacts to Failure; Pre-Accident Investigation Tool; Case Study: Aviation Accidents are the Unexpected Combination of Normal Aviation Variability; 4 Workers Don't Cause Failure, Workers Trigger Failure 5 Change is Better When You Manage Change-And Change Needs to be Managed Case Study: Nine Senior Managers, a Million Different Opinions on How to Handle a Problem; 6 Thinking about Where Failure Will Happen; Case Study: A Crashing Limb: Thinking about where Failure will Happen; 7 Fundamentals Training: Introducing the "New View" to Your Old Crew; Case Study: How to Win Friends and Influence Workers; 8 Starting the Journey -The First Steps; 9 The Four Things that Matter; Conclusion; Basic Reading List for Human Performance; Index
Sommario/riassunto	This book is a set of new skills written for the managers that drive

safety in their workplace. It will save your organization money and, more importantly, save lives. It will assist you in making your organization the safest in your industry. This is Human Performance theory made simple. If you are starting a new program, revamping an old program, or simply interested in understanding more about safety performance, this guide will be extremely helpful.

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