Record Nr. UNINA9910452647103321 Autore Evans Louwanda <1975-> **Titolo** Cabin pressure: African American pilots, flight attendants, and emotional labor / / Louwanda Evans Pubbl/distr/stampa Lanham:,: Rowman & Littlefield Publishers, Inc.,, [2013] ©2013 1-4422-2136-4 **ISBN** Descrizione fisica 1 online resource (175 p.) Collana Perspectives on a Multiracial America Disciplina 331.6/396073 Soggetti Airlines - United States - Employees African American professional employees Racism - United States African American air pilots Flight attendants Electronic books. United States Race relations Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Introduction -- Trapped at 30,000 feet: infiltrating white space -- On display at all times: flight attendants -- Emotional labor and systemic racism -- The emotional labor of coping and resistance -- Conclusion. Sommario/riassunto From African American pilots being asked to carry people's luggage to patrons refusing drinks from black flight attendants, Cabin Pressure demonstrates that racism is still very much alive in the "friendly skies." The book draws on interviews with African Americans in the flight industry to examine the emotional labor involved in a business that

offers prestige, but also a history that excludes people of color.