

1. Record Nr.	UNINA9910452263003321
Titolo	The putting patients first field guide : global lessons in designing and implementing patient-centered care // editors Susan Frampton [and four others]
Pubbl/distr/stampa	Somerset, New Jersey : , : Wiley, , 2013
ISBN	1-118-45008-6 1-118-45009-4
Edizione	[First edition.]
Descrizione fisica	1 online resource (312 p.)
Collana	Jossey-Bass Public Health
Altri autori (Persone)	FramptonSusan B
Disciplina	610.69/6 610.696
Soggetti	Medical personnel and patient Patient satisfaction Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	part 1. Patient-centered care as fundamental strategy for achieving high-quality, high-value care -- part 2. Challenges and solutions in patient-centered care -- part 3. Activating stakeholders to creat organization change.
Sommario/riassunto	"The Putting Patients First Field Guide: Global Lessons in Designing and Implementing Patient Centered Care is the ultimate real-world guide to how hospitals, long-term care communities and integrated health care systems around the world are operationalizing the fundamental dimensions of a patient-centered culture, including access to information, family involvement, healing environments, employee and physician engagement, patient advocacy and more. Edited by Susan Frampton and Patrick Charmel of Planetree, a nonprofit consulting and research organization dedicated to patient centered care, the book represents a concrete pathway to patient-centered excellence, using lessons from organizations around the world. By featuring real life examples of providers from nearly every continent, this book will underscore the adaptability of a patient-centered approach to accommodate cultural nuances while addressing the universal desire

for patients and family members across cultures for holistic health care experiences that promote humanity, partnership and transparency."--
Provided by publisher.
