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	Autore	Dalkir Kimiz
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	Sommario/riassunto	As knowledge management becomes embedded within organizations it becomes more important for students to understand its principles and applications. In this textbook, Dr. Kimiz Dalkir provides a comprehensive overview of the field on knowledge management with an emphasis on translating theory into practice. Working from a multidisciplinary perspective, Dr. Dalkir weaves key concepts, tools, and techniques from sociology, cognitive science, content management, knowledge engineering, cybernetics, organizational behaviour, change management, and information science into a three-level approach to u