Record Nr. UNINA9910452223803321 Autore **Gmelch George** Titolo Behind the smile [[electronic resource]]: the working lives of Caribbean tourism / / George Gmelch Bloomington, : Indiana University Press, c2012 Pubbl/distr/stampa **ISBN** 1-280-12581-0 9786613529671 0-253-00129-3 Edizione [2nd ed.] 1 online resource (274 p.) Descrizione fisica Disciplina 331.7/619172981 Soggetti Tourism - Caribbean Area Tourism - Caribbean Area - Employees Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Includes bibliographical references and index. Nota di bibliografia Nota di contenuto CONTENTS; Preface; Preface to the Second Edition; 1 Island Tourism; 2 Work and Encounters in Tourism; 3 The Airport; 4 The Hotel; 5 The Beach; 6 The Attractions; 7 The Research and Promotion of Tourism; 8 Conclusion; Epilogue: Student Encounters with Tourists and Tourism; Acknowledgments; Acknowledgments for the Second Edition; Bibliography; Index Sommario/riassunto Behind the Smile is an inside look at the world of Caribbean tourism as seen through the lives of the men and women in the tourist industry in Barbados. The workers represent every level of tourism, from maid to hotel manager, beach gigolo to taxi driver, red cap to diving instructor. These highly personal accounts offer insight into complex questions surrounding tourism: how race shapes interactions between tourists and workers, how tourists may become agents of cultural change, the meaning of sexual encounters between locals and tourists, and the real

economic and ecological costs of deve