

1. Record Nr.	UNINA9910452003703321
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Titolo	The accidental library manager [[electronic resource]] / Rachel Singer Gordon
Pubbl/distr/stampa	Medford, N.J., : Information Today, c2005
ISBN	1-283-23880-2 1-283-31055-4 9786613238801 9786613310552 1-57387-898-7 1-57387-962-2
Descrizione fisica	1 online resource (385 p.)
Disciplina	025.1
Soggetti	Library administration Library personnel management Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Bibliographic Level Mode of Issuance: Monograph
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Becoming a library manager -- Levels of management -- Managing people : personnel issues -- Managing people : managing different groups -- Managing people : communication and leadership -- What library staff want -- Managing facilities and technology -- Managing change -- Managing money -- Managing upward and outward -- Theories of management -- Philosophical, legal, and ethical issues -- Where to go from here.