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Nota di contenuto	PART I-WHAT DO MONITORING AND EVALUATION HAVE TO OFFER GOVERNMENTS?; 2 What Is M&E?-An M&E Primer; 3 Contribution of M&E to Sound Governance; 4 Key Trends Influencing Countries-Why Countries Are Building M&E Systems; PART II-SOME COUNTRY EXPERIENCE; 5 Good Practice Countries-What Does "Success" Look Like?; 6 Chile; 7 Colombia; 8 Australia; 9 The Special Case of Africa; PART III-LESSONS; 10 Building Government M&E Systems-Lessons from Experience; 11 Incentives for M&E-How to Create Demand PART IV-HOW TO STRENGTHEN A GOVERNMENT M&E SYSTEM12 The Importance of Country Diagnosis; 13 Preparing Action Plans; PART V-REMAINING ISSUES; 14 Frontier Issues; 15 Concluding Remarks; PART VI-Q&A: COMMONLY ASKED QUESTIONS; Annexes; A: Lessons on How to Ensure Evaluations Are Influential; B: A Country Diagnosis-The Example of Colombia; C: Terms of Reference for an In-Depth Diagnosis of Colombia's M&E System; D: Evaluation of IEG's Support for Institutionalizing M&E Systems; E: Glossary of Key Terms in M&E.
Sommario/riassunto	A growing number of governments are working to improve their performance by creating systems to measure and help them understand their performance. These systems for monitoring and

evaluation (M&E) are used to measure the quantity, quality, and targeting of the goods and services-the outputs-that the state provides and to measure the outcomes and impacts resulting from these outputs. These systems are also a vehicle to facilitate understanding of the causes of good and poor performance.
