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Titolo	Different games, different rules [[electronic resource]] : why Americans and Japanese misunderstand each other // Haru Yamada ; with a foreword by Deborah Tannen
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Sommario/riassunto	An analysis of the problems of communication between the Japanese and American people in the twentieth century. Yamada contrasts the American directness with the subtle nuances of meaning in Japanese business and social language to show how misinterpretation can lead to difficulties in interaction between the two races.