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SEVEN - The new governance of Australian welfare: street-level contingencies
EIGHT - The administration of transformation: a case study of implementing welfare reform in the UK; Part Three: Processes: the changing spaces of welfare governance; NINE - Administering global welfare: public management, governance and the new role of INGOs; TEN - The fight against unemployment as a main concern of European social policy: the implications of a new, local-level approach; ELEVEN - From government fragmentation to local governance: welfare reforms and lost opportunities in Italy
TWELVE - Reforming welfare governance: reflections
Index; Also available from The Policy Press

Sommario/riassunto

While reforms of welfare policies have been widely analysed, the reform of welfare administration has received far less attention. Using empirical case studies, this book provides significant new insights into the way welfare administration is being internationally transformed. Particular attention is given to the effect on welfare clients, staff and agencies.
