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Executing with Insight; The Journey to Insight Through HCA; A Case Study in Rapid HCA Implementation; Convergence and Confluence: A Merging of Disciplines; Acknowledgments; Using the Myers-Briggs Type Indicator ® to Develop Managers and Leaders; Overview of the MBTI; Overview of Personality Type; Personality Type in Organizations; Communication and Conflict Resolution; Problem Solving and Decision Making; Managing Teams and Organization Development; Developing Managers and Leaders; Applying the MBTI to Management Development Administering the MBTI Closing Comments; Introduction to the Organizing Section; Beyond Talent Management; Managers on the Front Line; Talent Leadership Accountabilities; Attracting the Right Employees; Retaining Productive, Engaged Employees; Transitioning Employees; The Role of Senior Leaders; Conclusion; Social Media; Social Media: A Definition; Social Media in Action; Active Versus Passive Candidates; Types of Social Media Used in Hiring and Recruiting; On the Leading Edge: Combining Blogs with Job Search Technology; Pulling It All Together; Creating a Manager's Resource Guide
Obtaining Resources Defining the Type of Resource Needed; Establishing a Successful Resource Relationship; Creating a Network; Ideas for Generating Resources; Summary; Making Telework Work; Making Telework Work; Benefits Associated with Telework; Issues, Obstacles, and Guidelines; Telework in Action: Telework at Merrill Lynch; Telework in Action: Telework at Putnam Investments; Conclusion; The Manager's Role in Human Resource Management; The Manager's Role in HR Management; Conclusion; Getting Your People to Be Team Players; Things Team Players Do; Observe What's Going On in the Team
Encourage Creative Problem Solving

Sommario/riassunto

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