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PROPOSITIONS; Chapter 4: The Power Factor in Process Design; TYPES OF POWER; POWER AND COMMITMENT; USING POWER POSITIVELY; PROPOSITIONS; Chapter 5: The Values Factor in Process Design; ABOUT VALUES; A VALUES HIERARCHY
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SAMPLE QUESTIONS FOR DEVELOPING OBJECTIVES, OUTPUTS, AND OUTCOMES
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Chapter 11: Key Considerations
SAMPLE QUESTIONS FOR DEVELOPING KEY CONSIDERATIONS; PRACTICE GUIDELINES: KEY CONSIDERATIONS; EXAMPLES: KEY CONSIDERATIONS; PROPOSITIONS; Chapter 12: Work Plan; SAMPLE QUESTIONS FOR DEVELOPING A WORK PLAN; PRACTICE GUIDELINES: WORK PLAN; EXAMPLE: A SIMPLE WORK PLAN; EXAMPLE: A COMPLEX WORK PLAN; PROPOSITIONS; Chapter 13: Governance; SAMPLE QUESTIONS FOR DEVELOPING A GOVERNANCE STRUCTURE; PRACTICE GUIDELINES: GOVERNANCE; EXAMPLES: GOVERNANCE STRUCTURES; PROPOSITIONS; Chapter 14: Essential Documents
SAMPLE QUESTIONS FOR IDENTIFYING AND DEVELOPING ESSENTIAL DOCUMENTS

Sommario/riassunto

Process Design: Making It Work helps process consultants, managers, facilitators, coaches, organizational development consultants, and anyone else who works with groups to set up and deliver dynamic, creative process designs. Filled with illustrative cases, examples, and templates, this step-by-step resource is an invaluable aid when creating customized agendas and designs for situations ranging from basic meetings to complex, multiphased processes.
