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Nota di contenuto	CONTENTS; Acknowledgments; Preface; Chapter 1 The Business Transaction Theory and Moral Hazards for Knowledge Sharing: An Empirical Study Franz Barachini; Chapter 2 Knowledge Management Techniques for Know-How Transfer Systems Design: The Case of an Oil Company Djilali Benmahamed and Jean-Louis Ermine; Chapter 3 Pursuing the Holy Grail of Knowledge-based Economy Assessment: The Case of Singapore Alton Y.K Chua, Abdus Sattar Chaudhry, and Fong Pin Fen; Chapter 4 A Shannon's Theory of Knowledge Benoit Le Blanc and Jean-Louis Ermine Chapter 5 "Working in Parallel": Themes in Knowledge Management and Information Behavior Sue Halbwirth and Michael Olsson Chapter 6 Altruistic Leadership: The Power of Knowledge Creation Maria Sarabia and Jose M. Sarabia; Chapter 7 A Framework for Measuring the Value Creation of Knowledge Management Programs: From the Perspective of

Organizational Knowledge Sharing Capability Kaisi Chang and Tony Holden; Chapter 8 Social Network Analysis of Four Departments in the National University of Singapore Chu Keong Lee and Jee Foon Wee; Chapter 9 Managing Collaborative Network Bruce Cronin Chapter 10 Context-aware and Ontology-driven Knowledge Sharing the P2P Communities Philip O'Brien and Syed Sibte Raza Abidi Chapter 11 Approaching Scientific Knowledge Management from Actions Coordination, Computer-Supported Collaboration, and Concept Mapping Germana M. da Nobrega, Eduardo J. R. de Castro, Edilson Ferneda,; Chapter 12 Comparative Study Between Hotels and Airlines E-commerce Sites in Singapore Yun-Ke Chang and Miguel Angel Morales Arroyo Chapter 13 Important Competences of Strategists and Decision Makers in the Strategic Knowledge Management Model Roberto Campos Da Rocha Miranda Chapter 14 Managing E-records in North American Colleges and Universities: An Overview of Current Practices Lisl Zach; Chapter 15 A Study on Measurement of Intellectual Capital Kernel based on Artificial Neural Network and Empirical Analysis Huang Ningyan and Shuai Liguo; Chapter 16 The Compilation of Math Pattern for Productivity in Industrial Organizations based on Organizational Climate Fattah Nazem Chapter 17 From a Property of the Average of Fractions to a Text-processing Interface Guillermo Oyarce Chapter 18 Analyzing Computer Mediated Communication Logs Using a Markov Model Shantanu Pai and Qiping Zhang; Chapter 19 Adaptive and Contact-sensitive Information Retrieval Axel-Cyrille Ngonga Ngomo; Chapter 20 Can Blogging be Used to Improve Medication Error Collection as Part of Health Informatics Knowledge Management? Deborah E. Swain; Chapter 21 Face Work and Credibility on the Web Takashi Nakamura and Hiromi Yuki Chapter 22 The Use of Key phrases for Selecting Metadata from Taxonomies Rohana K. Rajapakse, Brian Mushens, and Chris Johnson

Sommario/riassunto

Selected from the prestigious 2006 International Conference on Knowledge Management held in Greenwich, London, this volume represents much of the best and most up-to-date work by researchers and practitioners in the field of knowledge management (KM). It covers a wide range of topics that include social network analysis, innovation and creativity, KM tools and technologies, social network technologies, collaboration and knowledge sharing, issues in KM education and training, knowledge discovery (data mining, data warehousing, intelligent agents), knowledge organization (meta data, taxonomies,

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