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Nota di contenuto	Cover -- Contents -- Preface -- Acknowledgments -- 1 Introduction -- 2 The Last Bus Has Been Cancelled -- 3 "If Only They Would -- 4 A World without Public Transport -- 5 Approaching the Problem -- 6 The Customer Relationship -- 7 Setting a Standard for Public Transport -- 8 A Public Transport Architecture -- 9 Wanted: A Public Transport Revolution -- 10 Making Public Transport Work -- 11 Taking Responsibility for Public Transport -- Further Readings -- Index.
Sommario/riassunto	People have always traveled, but over the last century there has been an unprecedented increase in mobility. Hundreds of millions commute daily between home and work, relying more and more on cars and less on urban and intercity public transport. Faced with environmental concerns and the negative cultural and social effects of urban sprawl, governments and other agencies have attempted to reverse the decline in public transport use. In Making Public Transportation Work P.M. Bunting examines why problems have arisen and how they might be

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