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Sommario/riassunto	Construction organisations like others, from other industry sectors, are facing competition and pressure to provide better quality products and services, to improve the speed in the market, and to improve organisational agility and innovation. Trade liberalisation and rapid fall

in communication costs; global communications; technological and scientific understanding; and the increasing knowledgeability of, and demand from, clients are some of the reasons why innovation is even more urgent today. Previously published in: Engineering, Construction and Architectural Management, Volume 11, Number
