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Nota di contenuto	Contents; Abstracts & keywords; Information disparity; E-security issues and policy development in an information-sharing and networked environment; A goal-based approach to the evaluation and documentation of business process re-engineering; Dicussiong of performance measures in public service broadcasting; An introduction to unified communications; Demonstrating a multi-faceted magpie approach to researching searchable digital text
Sommario/riassunto	With the proliferation of new information channels such as the Web, e-mail and wireless, it is becoming increasingly important to understand the impact of these technologies within information-seeking and retrieval contexts. In many instances information seeking and retrieval is an ad hoc activity and supporting information systems (either personal or organisational) are generally not designed to optimise information sharing.Previously published in: Aslib Proceedings, Volume 56, Number 5, 2004