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| Altri autori (Persone) | FrancisGraham LawrenceStewart |
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| Sommario/riassunto | The papers in Part II of this e-book cover a range of topics and issues on benchmarking in health. The papers emphasise the growing application and significance of benchmarking and examine the possibility of its use to better understand and improve health service performance. It draws together evidence of various attempts to better understand Best Practice(s). Part II also contains 2 papers on benchmarking practices in the New Zealand health sector. |