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Nota di contenuto	Contributors; Contents; Introduction; Section I : IT Management; Section II: Data Center Management; Section III : Applications Infrastructure and Operations; Section IV: Enterprise Network Management; Section V: Desktop Computing; Section VI: Equipment Asset Management; Section VII: Customer Support Operations; Section VIII : Quality Control and Computer Security; Section IX: Contingency Planning; About the Editor; Index
Sommario/riassunto	The Enterprise Operations Management Handbook provides the expert advice and guidance of hundreds of leading computing practitioners and consultants. Covering all major areas of enterprise operations management, this edition provides essential information for managing

a modern, evolving data center. Topics include business issues, technology issues, and operational issues. This current, practical reference also reviews such critical areas as strategic planning, data center management, data center controls, systems planning, network technology, contingency planning, human resource planning, desktop computing, and future directions. The Enterprise Operations Management Handbook serves as an invaluable tool for designing, building, and maintaining a high-performance, service-oriented data center.
