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Autore	Brounstein Marty
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""DISCIPLINARY ACTION AGENDA""; ""THE WHATS AND WHENS OF DISCIPLINE""; ""Formal Disciplinary Action""; ""Guide for Disciplinary Action Documentation""; ""PROGRESSIVE DISCIPLINE POLICIES""; ""Sample Policy: Progressive Discipline Plan""; ""THE ISSUE OF TERMINATION""; ""PART V Author's Responses""; ""EXERCISE #1: ANSWERS""  
""CASE STUDY #1: ANSWERS""""EXERCISE #2: ANSWERS""; ""EXERCISE #3: ANSWERS""; ""CASE STUDY #2: ANSWERS""; ""CASE STUDY #3: ANSWERS""

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