1. Record Nr. UNINA9910450251003321 Performance measurement in the 21st century [[electronic resource]]: Titolo from performance measurement to performance management // Guest editor Dr. Yasar Jarrar Bradford, England, : Emerald Group Publishing, c2004 Pubbl/distr/stampa **ISBN** 1-281-76229-6 9786611762292 1-84544-187-7 Descrizione fisica 1 online resource (102 p.) Business Process Management Journal. No. 5; Vol. 10 Collana Altri autori (Persone) JarrarYasar Disciplina 658.3125 Soggetti Production management Product management Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di contenuto CONTENTS; Advisory group and editorial board; Extracting value from data; From process measurement to performance improvement; Structure, speed and salience; Measuring employee assets; Intellectual capital; Proposed analysis of performance measurement; Activity-based costing for logistics and marketing Focuses on the performance planning value chain (PPVC). The PPVC is Sommario/riassunto the latest thinking in the field of Performance Measurement developed by the Centre for Business Performance, Cranfield School of Management. It provides a systemic process for using data to enhance decision making, bringing together a vast array of tools to extract value from data and focus efforts on what will add real value to the organisation.