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Nota di contenuto	Contents; INTRODUCTION; ABBREVIATIONS AND ACRONYMS; 1 Consulting Services; TABLES; FIGURES; 2 Consultants; 3 General Policies and Principles in the Use of Consultants; 4 Conflicts of Interest; 5 Fraud and Corruption; 6 Capacity Building, Transfer of Knowledge, and Training in Consultant Contract Assignments; 7 Financing Consulting Services; 8 The Role of the Bank; 9 The Selection Process and Selection Methods; 10 Developing the Terms of Reference; 11 Estimating Costs and Setting the Budget; 12 Setting the Evaluation Criteria; 13 Advertising and Short List; 14 Request for Proposals 15 Types and Forms of Contract 16 Preparation, Submission, and Evaluation of Proposals; 17 Evaluation Practices of Technical Proposals; 18 Negotiations and Award of Contract; 19 Supervising Consultants; 20 Selection of Individual Consultants; APPENDIXES; REFERENCES; INDEX
Sommario/riassunto	The second edition of the Consulting Services Manual provides detailed guidance to borrowers, World Bank staff, and consultants on the application of mandatory provisions of the Consultant Guidelines, the

Standard Request for Proposal (SRFP), and other policies, and provides advice on the application of professional best practices on non-mandatory aspects of working with the World Bank.

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