

1. Record Nr.	UNINA990000032300403321
Autore	Pizzetti, Giulio
Titolo	Compendio di tecnica delle costruzioni : legno, ferro, cemento armato normale e precompresso, materiali leggeri / Giulio Pizzetti
Pubbl/distr/stampa	Torino : Libreria editrice V. Giorgio, 1957
Descrizione fisica	262 p. : ill. ; 25 cm
Collana	Biblioteca politecnico universitaria ; 399
Disciplina	624.1
Locazione	FINBC
Collocazione	13 D 35 08
Lingua di pubblicazione	Italiano
Formato	Materiale a stampa
Livello bibliografico	Monografia
2. Record Nr.	UNISA996248184603316
Autore	Freund David M. P
Titolo	Colored property [[electronic resource]] : state policy and white racial politics in suburban America / / David M.P. Freund
Pubbl/distr/stampa	Chicago, : University of Chicago Press, 2007
ISBN	1-282-67905-8 9786612679056 0-226-26277-4
Descrizione fisica	1 online resource (528 p.)
Collana	Historical studies of urban America
Disciplina	305.89607300904
Soggetti	Whites - United States - Politics and government - 20th century Whites - United States - Attitudes - History - 20th century African Americans - Housing - History - 20th century Discrimination in housing - United States - History - 20th century Housing policy - United States - History - 20th century Suburban life - United States - History - 20th century City and town life - United States - History - 20th century Electronic books. United States Race relations History 20th century

Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references (p. [405]-488) and index.
Nota di contenuto	Frontmatter -- CONTENTS -- Acknowledgments -- CHAPTER ONE. The New Politics of Race and Property -- CHAPTER TWO. Local Control and the Rights of Property: The Politics of Incorporation, Zoning, and Race before 1940 -- CHAPTER THREE. Financing Suburban Growth: Federal Policy and the Birth of a Racialized Market for Homes, 1930-1940 -- CHAPTER FOUR. Putting Private Capital Back to Work: The Logic of Federal Intervention, 1930-1940 -- CHAPTER FIVE. A Free Market for Housing: Policy, Growth, and Exclusion in Suburbia, 1940-1970 -- CHAPTER SIX. Defending and Defining the New Neighborhood: The Politics of Exclusion in Royal Oak, 1940-1955 -- CHAPTER SEVEN. Saying Race Out Loud: The Politics of Exclusion in Dearborn, 1940-1955 -- CHAPTER EIGHT. The National Is Local: Race and Development in an Era of Civil Rights Protest, 1955-1964 -- CHAPTER NINE. Colored Property and White Backlash -- ABBREVIATIONS -- NOTES -- INDEX
Sommario/riassunto	Northern whites in the post-World War II era began to support the principle of civil rights, so why did many of them continue to oppose racial integration in their communities? Challenging conventional wisdom about the growth, prosperity, and racial exclusivity of American suburbs, David M. P. Freund argues that previous attempts to answer this question have overlooked a change in the racial thinking of whites and the role of suburban politics in effecting this change. In Colored Property, he shows how federal intervention spurred a dramatic shift in the language and logic

3. Record Nr.	UNINA9910450079103321
Titolo	Service quality [[electronic resource]] : crossing boundaries / / guest editor, Steve Tax
Pubbl/distr/stampa	Bradford, England, : Emerald Group Publishing, c2003
ISBN	1-280-51182-6 9786610511822 1-84544-560-0
Descrizione fisica	1 online resource (80 p.)
Collana	Managing service quality ; ; v.13, no. 2
Altri autori (Persone)	TaxSteve
Disciplina	658.8/12
Soggetti	Quality control Service industries - Management Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di contenuto	Contents; Abstracts & keywords; Guest editorial; Emotional intelligence; Communicating a quality position in service delivery; To fade or not to fade?; Calculating the value of customers' referrals; Understanding the service profit chain in Latin America; Quality in the work environment; Creating strategies for managing evolving customer service;
Sommario/riassunto	The 8th Quality in Services Conference(QUIS 8) hosted by the Faculty of Business at the University of Victoria had as its core theme Service Quality: Crossing Boundaries. This theme was chosen for the following reasons:.. This edition of the conference reflected for the first time in QUIS's rich history that the conference was held outside of its US and Swedish roots.