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		""6 - Workforce Development in the Information Technology Age, by Michael A. Stoll""""""7 - Community Technology Centers: Training Disadvantaged Workers for Information Technology Jobs, by Lisa J. Servon""; ""8 - Beyond the First Job: Career Ladder Initiatives in Information Technology Industries, by Laura Wolf-Powers""; ""9 - Community Colleges, Welfare Reform, and Workforce Development, by Edwin Melendez, Luis M. Falcon, Carlos Suarez-Boulangger, Lynn McCormick, and Alexandra de Montrichard""
		""10 - Innovators Under Duress: Community Colleges in New York's Workfare Setting, by Lynn McCormick""""""11 - Community Colleges as Workforce Intermediaries: Building Career Ladders for Low-Wage