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Nota di contenuto	Contents; Abstracts & keywords; Guest editorial; Enabling continuous improvement: a case study of implementation; Stimulating and evolving knowledge oriented improvement processes in a business enterprise; The implementation process of standardisation; Development of a team-based framework for conducting self-assessment of continuous improvement; Balanced scorecards for strategic and sustainable continuous improvement capability; Recent findings on organisational changes in German capital goods producing industry Exploring Six Sigma and CI capability development: preliminary case study findings on management role
Sommario/riassunto	Widespread recognition of the strategic imperative posed by a turbulent external environment has brought into focus a key challenge for firms - that of increasing involvement in innovation by the staff in the organisation. Much research has suggested that organisations that mobilize a large proportion of their staff to participate in innovation can make significant gains. Achieving this depends on a systematic process of organisational development in which the facilitative patterns

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