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	Sommario/riassunto	This IBM Redbooks publication gives a broad understanding of the IBM Tivoli Business Systems Manager architecture and internals. The in-depth discussion covers the product's inner workings and includes log files to illustrate the processing of its various components. IBM Tivoli Business Systems Manager is designed to display all aspects of the enterprise's IT system as they affect the users' business systems. This book enables easy implementation of IBM Tivoli Business Systems Manager in distributed environments. Procedures are illustrated with examples of the installation and configuration process to explain the deployment of IBM Tivoli Business Systems Manager into a customer's environment. This book also covers the implementation of IBM Tivoli Business Systems Manager in z/OS with most of its major interfaces. IBM Tivoli Business Systems Manager can monitor all major IBM subsystems in z/OS, including IMS, DB2, CICS, storage, and Web solutions. A book about concepts and implementation would not be complete without a comprehensive discussion about using, maintaining, and troubleshooting the system. We devote several

sections to these topics. Please note that the additional material referenced in the text is not available from IBM.