

1. Record Nr.	UNINA9910449160403321
Autore	Ruffinatto, Flavio
Titolo	Atlas of macroscopic wood identification : with a special focus on timbers used in Europe and CITES-listed species / Flavio Ruffinatto, Alan Crivellaro
Pubbl/distr/stampa	Cham, : Springer, 2019
ISBN	9783030235659
Descrizione fisica	X, 439 p. : ill. ; 29 cm
Altri autori (Persone)	Crivellaro, Alan
Disciplina	575.46
Locazione	FAGBC
Collocazione	60 575.46 RUFF 2019
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia

2. Record Nr.	UNINA9910830576803321
Autore	Smith Ralph F. <1953->
Titolo	Business process management and balanced scorecard [[electronic resource]] : using processes as strategic drivers // Ralph F. Smith
Pubbl/distr/stampa	Hoboken, N.J., : J. Wiley & Sons, c2007
ISBN	0-470-89312-5 1-119-19692-2 1-280-72180-4 9786610721801 0-470-10214-4
Edizione	[1st edition]
Descrizione fisica	1 online resource (240 p.)
Disciplina	658.4012 658.51
Soggetti	Workflow - Management Benchmarking (Management) Performance - Management Strategic planning
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di contenuto	A world of change -- How process can drive strategy -- The strategic process -- Strategy maps -- Balanced scorecard and strategic initiatives -- Conclusions.
Sommario/riassunto	Business Process Management and the Balanced Scorecard shows managers how to optimally use the balanced scorecard to achieve and sustain strategic success even as the business environment changes. It exceptionally fills the gap between theory and application to facilitate the use of processes as a strategic weapon to deliver world-class performance.