Record Nr. UNINA9910438255603321 Information and communication technologies in tourism 2013: **Titolo** proceedings of the International Conference in Innsbruck, Austria. January 22-25, 2013 / / Lorenzo Cantoni, Zheng Xiang, editors Berlin; ; Heidelberg, : Springer-Verlag, c2013 Pubbl/distr/stampa **ISBN** 3-642-36309-1 Edizione [1st ed. 2013.] Descrizione fisica 1 online resource (578 p.) Altri autori (Persone) CantoniLorenzo XiangZheng Disciplina 330 338.47910285 338.9 650 Soggetti Tourism - Information technology Communication - Technological innovations Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Nota di bibliografia Includes bibliographical references. Nota di contenuto 1. Mobile Technologies -- 2. Destination Management Organizations -- 3. Social Media -- 4. Organizational Use of ICT -- 5. Website Evaluation and ICT Adoption -- 6. Semantic Technology & Recommender Systems -- 7. User Tracking and Modelling.- 8. Search and Information Use.- 9. Travel Technologies and Distribution. . Sommario/riassunto The papers presented in this volume advance the state of the art in social media and Web 2.0, electronic tourism marketing, web site and search engine optimization, technology adoption and diffusion, online communities, tourism management and decision support, eLearning, mobile technologies and applications in tourism, recommender systems, e-intermediaries and networks in tourism, customer research in e-tourism and user generated content. The volume collects research papers of prominent scholars from around the world with a disciplinary background in the fields of social or computer sciences. The book covers the most significant topics within the study field of electronic tourism and addresses both, academics and practitioners interested in the latest advances in the electronic travel and tourism domain.