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Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	Part 1: Information and Communication Technology Part 2: Operations Research Part 3: Low-Carbon and Logistics Part 4: Knowledge Management Part 5: Customer Relations Management Part 6: Logistic Network Part 7: Business Analysis and Operations Research Part 8: Logistic Network Part 9: Supply Chain Management Part 10: Logistics Service System Optimization Part 11: Project Management Part 12: Innovation and Logistics Services Part 13: E-commerce and E-government Part 14: Pervasive Computing Part 15: Service Industries Part 16: Innovation and Logistics Services Part 17: Cloud Computing and Pervasive Computing Part 18: Operations Research and Service Operations Management Part 19: Logistics Service System Optimization Part 20: Service Operations Management Part 21: Business Intelligence and Business Analysis Part 22: E-commerce and E-government

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	Part 23: Internet of Things and Logistics Services Special Session on Theory of Industrial Security and Development Special Session on Tourism Management Special Session on Advanced Research on Logistics/Supply Chain Management Special Session on E- infrastructures and Technology Special Session on Modeling and Its Application for Network Information Management Special Session on Modeling Methods for Logistics Systems & Supply Chain Special Session on Integrated Service Management.
Sommario/riassunto	Information and communication technology has helped to provide a more effective network infrastructure and development platform for logistics and service operations. In order to meet the needs of consumers, and particularly to promote low-carbon development processes, new types of services will also emerge. LISS 2012 is a prime international forum for both researchers and industry practitioners to exchange the latest fundamental advances in the state of the art and practice of logistics, informatics, service operations and service science. Experts and researchers from related fields will discuss current issues and future development opportunities, discuss and analyze developing trends and exchange the latest research and academic thought. The theme of the conference is Logistics and Service Science based on the Internet of Things.