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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Business Process Reengineering: A Consolidated Approach to Different Models -- The Need for BPR and its History -- Business Process Reengineering -- Business Process Reengineering Framework and Automation -- Business Process Management (Process Life Cycle, Process Maturity) -- Organization Life Cycle and its Relationship with Process Reengineering -- Business Process Modeling -- People Issues with BPR & Change Management -- Change Management Approach in Implementing BPR -- BPR & Malcom Baldrige National Quality Program -- BPR and Automation -- TQM and BPR -- Case Study: Aegon Religare.
Sommario/riassunto	This book deals with different concepts, approaches and applications for business process re-engineering. It illustrates how to take giant strides to attain market dominance in a dynamic business world. The book shows how automation of re-engineered processes can increase competitive advantage for a firm. Based on author's experience in handling several re-engineering projects at international levels, it depicts a practical guide for step by step approach for redesigning processes and automating them to increase sustainability, predictability and transparency in process management. Using several case studies, the book also shows how different companies have streamlined their processes, reduced their cost of operations, have created cross

functional process excellence to increase value proposition to all stakeholders. About the author Dr. Sanjay Mohapatra received his B.E. from NIT Rourkela, MBA from XIMB, M.Tech from IIT Madras, India and PhD from Utkal University. Dr. Mohapatra has more than 26 years of combined industry and academic experience. He has worked in various capacities in organizations like Hindusthan Aeronautics Limited, Larsen & Toubro, PricewaterHouse Coopers, Infosys, Polaris & J&B Software. He has consulted many organizations in different domains such as Utilities, Banking, Insurance and healthcare sectors. His teaching interests are in IT Strategy and Management Information Systems and research interests are in the area of IT enabled processes. He has authored/co-authored eleven books, more than twenty nine papers in national and international referred journals besides publications in different conferences. His contact details and list of publications can be found at <http://ximb.academia.edu/sanjaymohapatra>.
