1. Record Nr. UNINA9910438070903321 Autore Ziniel Wolfgang Titolo Third Party Product Reviews and Consumer Behaviour [[electronic resource]]: A Dichotomous Measuring via Rasch, Paired Comparison and Graphical Chain Models / / by Wolfgang Ziniel Wiesbaden:,: Springer Fachmedien Wiesbaden:,: Imprint: Springer Pubbl/distr/stampa Gabler, , 2013 3-8349-3633-2 **ISBN** Edizione [1st ed. 2013.] Descrizione fisica 1 online resource (183 p.) Disciplina 658.8 658.83 Soggetti Marketing Lingua di pubblicazione Inglese **Formato** Materiale a stampa Monografia Livello bibliografico Note generali Description based upon print version of record. Includes bibliographical references. Nota di bibliografia Nota di contenuto Definition of Third-Party Product Reviews (TPPRs) -- Theories Explaining TPPR Effects on Consumer Behaviour -- Perceived Quality Research -- Customer Value -- Empirical Approach and Conceptual Models -- Rasch Modelling and Scale Development -- TPPR and the Product Choice Progress -- TPPR, Quality, Purchase Intentions and Value. Sommario/riassunto By exploiting the potential of the Internet, independent product reviews can reach more consumers than ever before. The numerous publications of product reviews in the mass media (e.g., magazines, news services on the Internet) and on Web 2.0 are received with rising resonance that is not restricted to products of broad interest only. Apart from purely descriptive approaches, however, no systematic studies which examine the possible impacts of these tests on consumer behaviour have been presented so far. Wolfgang Ziniel combines both a theoretical and an experimental approach when investigating the relevance of product tests for product choice, product quality, value, and purchase intention from the consumers' point of view. Concerning the dichotomous measurement approach graphical chain models.

Rasch- and paired comparison conjoint-models are applied. This thesis has been granted the Stephan Koren Award for outstanding

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scientific achievements.

Rasch Modelling and Scale Development, Customer Value · Graphical Chain Modelling, Bradley-Terry Model Third-Party Product Tests · Product Choice Process · Purchase Intentions Target Groups · Academics and researchers in the fields of marketing, psychometrics, psychological consumer behaviour research · Practitioners in the fields of marketing, sales, product management, online marketing, Web 2.0. Author Wolfgang Ziniel completed his doctoral thesis as a research assistant under the supervision of Prof. Reinhold Hatzinger at the Vienna University of Economics and Business. Currently he works in the field of industry and structure analyses and retail research at the Austrian Institute for SME Research in Vienna.