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Nota di contenuto	Keynote -- Subject-Oriented Business Processing – Syntax and Semantics -- Cyber-physical and Assistance Systems -- Process Mining and the Internet of Actors and Behaviors -- Industry 4.0 -- Various Views on Business Process Management.
Sommario/riassunto	This book constitutes the refereed proceedings of the 12th International Conference on Subject-Oriented Business Process Management, S-BPM ONE 2020, held in Bremen, Germany, in December 2020. Due to the COVID-19 pandemic the conference was held online. The 10 full papers and 5 short papers were thoroughly reviewed and selected from 25 submissions. The volume also presents 1 keynote paper. The papers are thematically organized according to the following sections: subject-oriented business processing – syntax and semantics; cyber-physical and assistance systems; process mining and the Internet of actors and behaviors; Industry 4.0; various views on business process management.