1. Record Nr. UNINA9910412146703321 Autore Erlach Christine Titolo Narrative Organizations: Making Companies Future Proof by Working With Stories / / by Christine Erlach, Michael Müller Berlin, Heidelberg:,: Springer Berlin Heidelberg:,: Imprint: Springer, Pubbl/distr/stampa , 2020 **ISBN** 3-662-61421-9 Edizione [1st ed. 2020.] Descrizione fisica 1 online resource (219 pages) Collana Management for Professionals, , 2192-8096 302.35 Disciplina Soggetti Public relations Leadership Intercultural communication Organization **Planning** Corporate Communication/Public Relations Business Strategy/Leadership Intercultural Communication Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Nota di contenuto Introduction: Storytelling, Storylistening, and the Stories About Your Boss -- PART I: THE NARRATIVE SIDE OF ORGANIZATIONS -- Stories: What Organizations Are Made Of -- The Cartography of Narrative Organizations -- Why the Future Belongs to Narratively Competent Organizations -- INTERMEZZO: CLEARINGS IN THE JUNGLE OF NARRATIVE TERMS -- PART II: CHANGE, TRANSFORMATION, AND RENEWAL -- Rabbit Holes to Narrative Organizations -- Narrative Interviews: The Big Stories -- The Storylistening Workshop: Sharing Experiences -- Event Curve: Identifying Central Experiences --Learning Histories: Learning from Multiple Perspectives -- Core Story: Finding a Common Denominator -- Case Study: Storytelling in the Press and Public Relations at Porsche AG -- Narrative System Map:

Analyzing the Culture of Organizations -- Case Study: Narrative Knowledge Transfer with Leaving Experts -- Actants: Establishing the Field of Relational Forces -- Springboard Story: Using Stories to Win

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Sommario/riassunto

This book shows how to work with stories and narrative approaches in almost all fields of action of a company, and demonstrates the added value resulting from a holistic narrative perspective. The authors take thereby a practice-based perspective from the viewpoint of managing directors, the C-suite, organizational developers, corporate communicators and advisers with a rich description of the methods and implementation. By the employment of these narrative methods, leadership styles, communication, knowledge and change management can be planned in such a way that on the one hand the identity-core of the enterprise remains always apparent and on the other, the organization can develop in an agile fashion into the future.