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Titolo	Dynamics 365 Essentials : Getting Started with Dynamics 365 Apps in the Common Data Service // by Sarah Critchley
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Edizione	[2nd ed. 2020.]
Descrizione fisica	1 online resource (557 pages)
Disciplina	005.5
Soggetti	Microsoft software Microsoft .NET Framework Application software Database management Microsoft and .NET Computer Applications Database Management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	Chapter 1: The Common Data Service -- Chapter 2: Customer Management -- Chapter 3: Customer Service -- Chapter 4: Sales -- Chapter 5: Field Service and Resource Scheduling -- Chapter 6: Dynamics 365 for Marketing -- Chapter 7: Security Model -- Chapter 8: Mobile Application -- Chapter 9: Model-Driven Apps -- Chapter 10: Reporting: Views, Charts, and Dashboards -- Chapter 11: Forms, Views, and UI Customizations -- Chapter 12: Processes -- Chapter 13: Power Automate -- Chapter 14: Power Apps Portals.
Sommario/riassunto	Discover what the Common Data Service is and how Dynamics 365 fits in the Power Platform. Learn how to set up core Dynamics 365 Customer Engagement functionality and build more customized processes using model-driven apps. This book covers the Dynamics 365 Online system for sales, customer service, marketing, field service, and Outlook integration. In this second edition, core platform changes from the Common Data Service are included and you will know what this means for Dynamics 365. Updated features include processes, the latest form and view designer, and Business Process Flows. The book

also includes new chapters on portals and power virtual agents. After reading Dynamics 365 Essentials, you will have mastered the core functionality available in Dynamics 365 CE and model-driven applications, and will be able to set it up for a range of different business scenarios. You will:

- Set up the core standard features of Dynamics 365 CE
- Create model-driven apps within Dynamics 365 customized to specific business needs
- Customize Dynamics 365 CE and leverage process automation functionality through the UI
- Learn about the Common Data Service for Apps.
