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Nota di contenuto	Chapter 1. Introduction Chapter 2. What do we transfer? - Chapter 3. Competencies need action Chapter 4. Refining competencies identification through digital ethnography Chapter 5. Application of the SEBE/SPEAC protocol Chapter 6. Conclusion.
Sommario/riassunto	This book will undoubtedly become a reference in Knowledge Management because of its pragmatic approach of occupational training strongly underpinned by a clear and complete theoretical contribution. – Jean-Claude Granry, Emeritus Professor, University of Angers, France, Former Director of the Anesthesiology & Resuscitation dept. at the University Hospital of Angers, France, Former Head Manager of the Health Training Center of Angers, France This contribution sheds a new light on Knowledge Management and competencies; an expert and practical contribution for training. – Philippe Kessler, Managing Director / CEO at INTRA Robotics, Chinon NPP, France It is an interesting book that will be of interest to company managers and directors. It covers various professional domains. – Guillaume Alinier, Professor at the University of Hertfordshire, UK, Director of Research for Hamad Medical Corporation Ambulance Service, Qatar, Adjunct Professor of Education in Medicine, Weill Cornell Medicine, Qatar As highly skilled workers retire, what happens to their

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wealth of experience? This book explores the concept of skills drain, looking at how key competencies can be identified and then transferred from experienced workers to novices. It looks at the innovative solutions managers are seeking to ensure that their workers are sufficiently trained, and then develops a protocol for doing so. Founded in academic theory, but with applications for practice, this book presents case studies and research in a valuable addition to the field of management. It will be a useful reading for academics studying highrisk industries, management and organization, as well as practitioners. Philippe Fauquet-Alekhine is Scientific Director at INTRA Robotics, former Consultant and Researcher at Chinon Nuclear Power Plant, France, an expert in Innovative Development for Operational Professionalization, and a member of the SEBE-Lab at LSE, UK. He is the author of many scientific articles, and has co-edited several books.