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Soggetti	Sistemes d'informació Gestió de la informació Tecnologia de la informació Contractació externa Information technology Business—Data processing Leadership Application software IT in Business Business Strategy/Leadership Information Systems Applications (incl. Internet) Llibres electrònics
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Nota di contenuto	Introduction: Riding the Waves of Outsourcing Change in the Era of Digital Transformation -- Part I: Emergent Sourcing Challenges -- Part II: Mastering Innovation Through Outsourcing -- Part III: Leveraging the Value of Offshoring -- Part IV: Adopting and Innovating Cloud Services -- Part V: Balancing Risks and Opportunities in Cloud-based Outsourcing -- Part VI: Benefitting from Service Workforce Platforms -- Part VII: Replacing Humans by Bots.
Sommario/riassunto	This book highlights research that contributes to a better understanding of emerging challenges in information systems (IS) outsourcing. Important topics covered include: how to digitally

innovate through IS outsourcing; how to govern outsourced digitalization projects; how to cope with complex multi-vendor and micro-services arrangements; how to manage data sourcing and data partnerships, including issues of cybersecurity; and how to cope with the increasing demands of internationalization and new sourcing models, such as crowdsourcing, cloud sourcing and robotic process automation. These issues are approached from the client's perspective, vendor's perspective, or both. Given its scope, the book will be of interest to all researchers and students in the fields of Information Systems, Management, and Organization, as well as corporate executives and professionals seeking a more profound analysis of the underlying factors and mechanisms of outsourcing.
