1. Record Nr. UNINA9910404150903321 Autore Dolinski Dariusz Titolo Techniques of social influence: the psychology of gaining compliance / / Dariusz Dolinski Pubbl/distr/stampa London, [England];; New York, New York:,: Routledge,, 2016 ©2016 **ISBN** 1-317-59964-0 1-315-74687-5 1-317-59963-2 Edizione [First edition.] Descrizione fisica 1 online resource (197 p.) Disciplina 302/.13 302.13 Soggetti Social influence Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Nota di bibliografia Includes bibliographical references and index. Nota di contenuto TECHNIQUES OF SOCIAL INFLUENCE-FRONT COVER: TECHNIQUES OF SOCIAL INFLUENCE; TITLE PAGE; COPYRIGHT; CONTENTS; ILLUSTRATIONS: CHAPTER 1: INTRODUCTION: CHAPTER 2: SEQUENTIAL TECHNIQUES OF SOCIAL INFLUENCE: Foot-in-the-door: Four walls and repeating "yes"; Door-in-the-face; Foot-in-the-face; Dump-andchase; Low ball; Summary; CHAPTER 3: TECHNIQUES INVOLVING EGOTISTIC AND SELF-PRESENTATION MECHANISMS; Using the name of one's interlocutor; Incidental similarity; Induction of hypocrisy; A witness to an interaction; Summary; CHAPTER 4: THE ROLE OF WORDING THE REQUEST "Please" - is it always the magic word? Even a penny will help; But you are free!; Labelling and asking questions; How are you feeling?; Dialogue involvement; The power of imagination; Summary; CHAPTER 5: INTERACTION DYNAMICS AND THE SURPRISE FACTOR; That's not all; Disruption-then-reframe; The pique technique - requesting in an unusual manner; Gaze; Touch; Summary; CHAPTER 6: TECHNIQUES OF

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Sommario/riassunto

This accessible text provides an overview of different social influence techniques, which people use in order to make others meet various requests, suggestions and commands. Author Dariusz Dolinski does not merely describe these techniques, but also explores the research behind them: how do we know that they work, and under what conditions are they more or less likely to be effective. A perfect introduction for psychology graduates and undergraduates studying social influence and persuasion, this original text will also appeal to scholars and students in neighboring disciplines, as well as interested practitioners in the field of sales and marketing.