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Titolo	Improving Healthcare Services : Coproduction, Codesign and Operations // by Sharon J. Williams, Lynne Caley
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Nota di contenuto	Chapter One – Introduction to Public Sector Management and Service Operations -- Chapter Two – Public Service Operations Management -- Chapter Three – Public Service Management and Quality Improvement -- Chapter Four – Coproduction and Codesign: Defining principles and models -- Chapter Five – Role of Coproduction in quality improvement -- Chapter Six – Health care case study -- Chapter Seven – Health & Social care case study -- Chapter Eight – Coproducing and codesigning health and social care – the role of patients, relatives and communities -- Chapter Nine – Future research agenda.
Sommario/riassunto	Building on co-author Sharon Williams' previous title Improving Healthcare Operations, this book examines the role of co-design and coproduction in health and social care. Extending current thinking on coproduction in healthcare and how this can be operationalised, this book opens a discussion around how it can contribute to improvement. Providing a number of case studies, it links previous public service management, operations management and supply chain management research by extending and translating these core design and

improvement principles into health and social care. Considering the wider role of patients, communities and other stakeholders it will challenge and develop existing thinking in relation to co-design, coproduction and redesign of services.
