

1. Record Nr.	UNINA9910369935103321
Autore	Moody-Williams Jean
Titolo	A Journey towards Patient-Centered Healthcare Quality : Patients, Families and Caregivers, Voices of Transformation // by Jean Moody-Williams
Pubbl/distr/stampa	Cham : , : Springer International Publishing : , : Imprint : Springer, , 2020
ISBN	3-030-26311-8
Edizione	[1st ed. 2020.]
Descrizione fisica	1 online resource (114 pages)
Disciplina	362.1
Soggetti	Medical care - Evaluation Medical Audit Public health Patient-Centered Care - organization & administration
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di contenuto	Chapter 1. Voices of Patients, Families, and Caregivers – Dialogue 1 -- Chapter 2. Introduction to Quality Improvement -- Chapter 3. Introduction to Patient Engagement in Healthcare -- Chapter 4. Considerations for Family and Caregivers -- Chapter 5. Considerations for Special Settings -- Chapter 6. Voices of Patients, Families, and Caregivers – Dialogue 2 -- Chapter 7. Quality Measures for Patient, Family, and Caregiver Engagement -- Chapter 8. Data for Patient, Family, and Caregiver -- Chapter 9. Innovative Practices in Patient, Family, and Caregiver Engagement -- Chapter 10. Career Opportunities for Nurses in Patient, Family, and Caregiver -- Chapter 11. Voices of Patients, Families, and Caregivers – Dialogue 3 -- Chapter 12. Closing Thoughts from the Author.
Sommario/riassunto	This book provides valuable insight into emerging trends in healthcare delivery; patient, family and caregiver engagement and the intersection of the two. It is unique in that it not only incorporates patient's voice but provides context in the application of patients' families and caregivers in healthcare transformation and the future of healthcare models. It is suited toward not only promoting empathy toward patients but also challenging the reader to learn and think about the

future of healthcare and the value of patient's voice in policy making and decisions about healthcare. It provides valuable information on quality improvement, consumer experience and emerging careers in this area with practical information and interventions. Nurses and other members of the care team play a critical role in the evolving models of care and must stay abreast of emerging trend to ensure that patients' needs are met while contributing to meeting the quality and economic goals of the organizations and care settings in which they work. This book will help to ensure that they remain abreast of changing trends in quality improvement, quality measurement, cost, health information technology and patient and family engagement so that they are in a position to lead their teams and organizations. Direct accounts from patients, family and caregivers who want their "voices" heard are incorporated throughout the book.
