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Nota di contenuto	Part I Introduction and Basic Framework 1 What is a Supply Chain? 2 The Strategy-Structure-Process-Performance Framework Part II Static Theory of Supply Chain Management 3 Performance Trade- Offs 4 Supply Chain Strategies 5 Efficiency-Oriented Strategy 6 Responsiveness-Oriented Strategy 7 Hybrid Strategy Part III Dynamic Theory of Supply Chain Management 8 Overcoming Performance Trade-offs 9 Supply Chain Process Change 10 Roles of the SCM Steering Department Index.
Sommario/riassunto	This book explains supply chain management (SCM) using the strategy– structure–process–performance (SSPP) framework. Utilizing this well- known framework of contingency theory in the areas of strategic management and organizational design, SCM is firmly positioned

among management theories. The author specifically proposes a theoretical foundation of SCM that will be relevant to such areas as operations management, logistics management, purchasing management, and marketing. Both the static and dynamic sides of SCM are reported. On the static side, supply chain strategies are divided into three patterns: efficiency-oriented, responsiveness-oriented, and the hybrid efficiency- and responsiveness-oriented pattern. For each strategy, suitable internal and external supply chain structures and processes are proposed. On the dynamic side, the big issue is to overcome performance trade-offs. Based on theories of organizational change, process change, and dynamic capabilities, the book presents a model of supply chain process change. On structure, the focus is on the role of an SCM steering department. Illustrative cases are included from such diverse industries as automobiles (Toyota and Nissan), personal computers (Fujitsu), office equipment (Ricoh), air-conditioning (Daikin), tobacco (Japan Tobacco), chemicals and cosmetics (Kao), and casual fashion (Fast Retailing and Inditex). The strategy and organization of SCM is systematically presented on the basis of the SSPP framework. In particular, the relationships among three management elements-strategy, structure, and process-can be identified in an SCM context. From many of the cases contained in this volume, there emerges an understanding of how to analyze the success and failure factors of SCM using the SSPP framework. In addition, the reader sees not only the static side SCM such as process operation but also its dynamic side such as process innovation and process improvement.